JRF-P-2020-034 -Digitalization of UPSHIFT social innovation curriculum

Pre-Bid Meeting Questions & Answers

1. **What's the difference between CME & Content Management platform & why are they separate?**
We decided to separate both systems because we wanted the best user experience. Also, to make it optional for the vendor to provide a separate solution.
2. **Which hosting platform will JRF be using?**
The hosting for the infrastructure is going to be on cloud in general & we not specifying which hosting platform we're going with at the moment. Each vendor should mention the infrastructure requirements for the platform.
3. **Can another video streaming app be used instead of Zoom or Microsoft teams?**
The learning management system integration video streaming app integration should be done on Zoom or teams, preferably. Should the vendor provide another solution, the solution should be optional.
4. **Content digitalization clarification questions:**
    a. All vendors must provide a detailed digitalization plan mentioning all types of files, activities & actions used.
    b. The duration of the animation is flexible. However, it should not be less than 60 minutes in total.
    c. The type of animation should be recommended/suggested by the offeror
    d. For the competencies framework option should be available for later on use, if need be.
    e. The vendor should write all the content related to the activities following the instruction design.
5. **What language will the digitization of the activities be in? the Content Language?**
Arabic
6. **What language should the website/interface & other interface elements be in?**
Bilingual
7. **What are the original files/codes to be provided to JRF after project completion?**
The vendor should provide JRF with the original files & the source code for the list below as it should be owned by JRF.
    a. Designs
    b. CMS
    c. LMS
    d. Activities Content
    e. Animation & animation videos
8. **What material will JRF provide the vendors?**
The curriculum

9. **Will we need to include psychiatrist, child expert within the progress of creating content?**
No.

10. **Will the client need other mediums to be included within the animated media, such as live shooting, puppetry, photos etc. that the vendor need to also produce?**

Yes

11. **Can the project time frame be more than 5 months?**

For the time being, the period is 5 months only.

12. Can the vendor apply to content digitization without the platform?

It is. However, it might put the proposal at a technical disadvantage.

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